Georgia Lacrosse Officials Association (GLOA)
Fall 2012 Survey Executive Summary

Thank you to all who participated in the Fall 2012 GLOA Survey. Data collection is an important part of the continuous improvement cycle and learning to listen well to members of the community is an aspiration for any group.

GLOA is proud of nearly two decades of service to the Georgia lacrosse community and of the scholarships we have been able to provide to deserving players to attend camps through the Ron Mallonee scholarship program. GLOA officials have officiated every state playoff and championship game in the state, both before and after recognition of the sport by the Georgia High School Association (GHSA). Through a strong partnership with the GHSA and with schools, leagues, coaches, players, fans, and supporters, GLOA has assisted in the growth and expansion of the game of lacrosse.

GLOA deployed a survey to determine a matrix of importance and performance measures of 33 variables of significance in lacrosse game management and officiating. We asked respondents to rate the importance of the variables according to a scale of Not Important, Important, and Extremely Important. We then asked respondents to rate the performance by GLOA in delivering on these variables on a scale of Not Well, Well, and Extremely Well. Not Important and Not Well were assigned a value of 1, Important and Well were assigned a value of 2, and Extremely Important and Extremely Well were assigned a value of 3. The survey was completed by 91 respondents: 50 officials and 41 coaches. Basic stratified demographic differences (level of coaching, number of years of coaching, number of years of officiating) did not yield significant variations in responses.

On the following pages, we present a list of the variables sorted by the average (mean) of the difference between the importance of the variable and the perceived performance of the variable. Those with the greatest difference are likely to breceive greater emphasis in the next cycle of training for GLOA officials.

For the coaches group, the top ten areas identified are: consistency, rules knowledge, fair application of rules, game control, judgment, communication, cross-checking, unnecessary roughness, illegal body check, and unsportsmanlike conduct.

For the officials group, the top ten areas identified are: consistency, being in shape, judgment, game control, unnecessary roughness, illegal body check, fair application of rules, unsportsmanlike conduct, hustle, and communication.

Very special thanks to Gordon Corsetti and the GLOA Board of Directors for taking this proactive step to analyze the links between training and quality. GLOA will continue to seek the valuable insights of the lacrosse community to help improve officiating and play of the game in the state of Georgia.

GLOA COACHES RESPONSES

Respondents were asked to rate the importance of each of the 33 variables on a scale of Very Important (3), Important (2), Not Important (1). Respondents were then asked to rate the performance of officials on a scale of Very Well (3), Well (2), Not Well (1).

41 respondents identified themselves as coaches: 85% as varsity coaches. 78% report having 6 years or more of coaching experience.

Below are the response averages (mean) for the coaches group of 41 respondents. They are sorted by the greatest difference between perceived performance of officials in each of the variables and the stated importance of each of the variables.

RANKING		IMPORTANCE OF VARIABLE (S)	PERCEIVED OFFICIALS PERFORMANCE OF VARIABLE (P)	DIFFERENCE (P-S)
1	Consistency	2.93	1.49	-1.44
2	Rules Knowledge	2.90	1.73	-1.17
3	Fair Application Of Rules	2.85	1.76	-1.10
4	Game Control	2.90	1.88	-1.02
5	Judgement	2.76	1.78	-0.98
6	Communication	2.71	1.75	-0.96
7	Cross-Checking	2.56	1.71	-0.85
8	Unnecessary Roughness	2.73	1.93	-0.80
9	Illegal Body Check	2.63	1.85	-0.78
10	Unsportsmanlike Conduct	2.83	2.13	-0.70
11	Confidence	2.61	1.95	-0.66
12	Slashing	2.44	1.78	-0.66
13	Professionalism	2.71	2.10	-0.61
14	Conduct Foul	2.65	2.07	-0.58
15	Conduct	2.68	2.12	-0.55
16	Positioning	2.34	1.80	-0.54
17	Holding	2.17	1.68	-0.49
18	Warding Off	2.12	1.66	-0.46
19	Mechanics Knowledge	2.39	1.95	-0.44
20	Goalkeeper Interference	2.37	1.95	-0.41
21	Crease Violations	2.34	1.93	-0.41
22	Hustle	2.37	1.98	-0.39
23	Being In Shape	2.20	1.83	-0.37
24	Illegal Offensive Screening	2.13	1.76	-0.37
25	Stalling	1.95	1.68	-0.27
26	Pushing	2.12	1.88	-0.24
27	Tripping	2.17	1.95	-0.22
28	Offside	2.23	2.02	-0.20
29	The Use Of An Illegal Crosse	2.41	2.24	-0.17
30	Interference	2.13	1.98	-0.15
31	Illegal Procedure	2.15	2.02	-0.12
32	Withholding Ball From Play	2.08	2.00	-0.08
33	Appearance	2.05	2.27	0.22

GLOA OFFICIALS RESPONSES

Respondents were asked to rate the importance of each of the 33 variables on a scale of Very Important (3), Important (2), Not Important (1). Respondents were then asked to rate the performance of officials on a scale of Very Well (3), Well (2), Not Well (1).

50 respondents identified themselves as officials: 22% with 0-3 years of experience, 36% with 4-6 years of experience, and 42% with 6 or more years of expereince.

Below are the response averages (mean) for the officials group of 50 respondents. They are sorted by the greatest difference between perceived training of officials in each of the variables and the stated importance of each of the variables.

RANKING		IMPORTANCE OF VARIABLE (S)	PERCEIVED OFFICIALS TRAINING OF VARIABLE (P)	DIFFERENCE (P-S)
1	Consistency	2.87	2.13	-0.74
2	Being In Shape	2.42	1.68	-0.74
3	Judgement	2.78	2.09	-0.69
4	Game Control	2.91	2.22	-0.68
5	Unnecessary Roughness	2.84	2.16	-0.68
6	Illegal Body Check	2.84	2.18	-0.66
7	Fair Application Of Rules	2.89	2.24	-0.65
8	Unsportsmanlike Conduct	2.84	2.20	-0.64
9	Hustle	2.71	2.09	-0.62
10	Communication	2.73	2.14	-0.59
11	Professionalism	2.89	2.32	-0.57
12	Cross-Checking	2.70	2.14	-0.56
13	Conduct	2.83	2.33	-0.50
14	Rules Knowledge	2.84	2.34	-0.50
15	Confidence	2.75	2.26	-0.49
16	Slashing	2.71	2.28	-0.43
17	Tripping	2.42	2.00	-0.42
18	Conduct Foul	2.53	2.16	-0.37
19	Holding	2.27	1.92	-0.35
20	Interference	2.21	1.90	-0.31
21	Goalkeeper Interference	2.46	2.16	-0.30
22	Crease Violations	2.46	2.18	-0.28
23	Positioning	2.65	2.40	-0.25
24	Illegal Offensive Screening	2.11	1.86	-0.25
25	Warding Off	2.09	1.88	-0.21
26	Mechanics Knowledge	2.65	2.46	-0.19
27	Appearance	2.40	2.24	-0.16
28	Pushing	2.21	2.06	-0.15
29	Withholding Ball From Play	2.13	1.98	-0.15
30	Illegal Procedure	2.07	1.98	-0.09
31	Stalling	1.91	1.84	-0.07
32	The Use Of An Illegal Crosse	2.29	2.26	-0.03
33	Offside	2.02	2.04	0.02